

magtivio



## PurePrep System Service

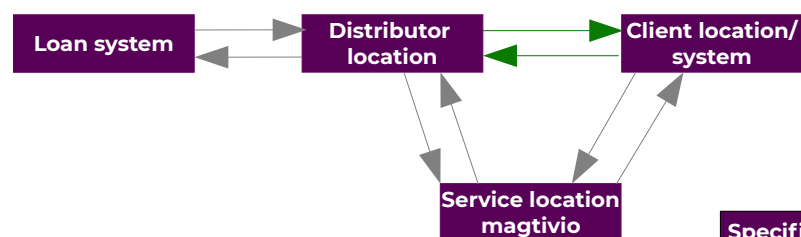
Maintenance Plans for  
**magtivio** customers

## Annual PurePrep system service plan for magtivio customers

Equipment performance is crucial to the overall productivity of the lab. Annual preventive maintenance increases up-time and ensures the equipment is performing according to its specifications. magtivio offers a PurePrep system service plan for annual preventive maintenance of PurePrep systems.

Preventive maintenance is offered as a yearly cleaning, check-up and calibration. The PurePrep system will be temporarily replaced with a swap system, while we maintain yours off location.

### Preventive maintenance (PM) transport routes



- █ Partner Transport\*
- █ Magtivio Transport

**Figure 1.** Description of the system transport routes

The transport costs are included when using the PurePrep annual service plan.

\*The partner transports costs are not included in the PurePrep annual service plan.

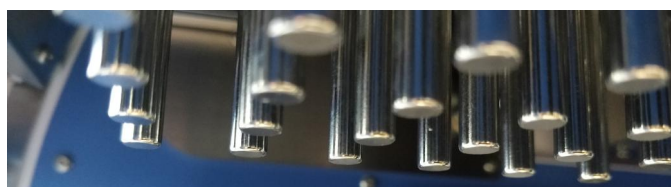
### PurePrep systems eligible for this service

Art. No.	Product
AS00001	PurePrep 96 Nucleic Acid Purification System
AS00002	PurePrep 32 Nucleic Acid Purification System
AS00003	PurePrep 24 Nucleic Acid Purification System
AS00004	PurePrep 16 Nucleic Acid Purification System

### What is included in the PurePrep annual service plan?

Specifications	Annual Plan	No Service Plan
<b>Remote Support</b>		
Response time	48 h	≥ 72 h
<b>Preventive maintenance services</b>		
Pre-scheduled, all PM parts are included with a physical functional system check with certificate	included	quote based
Worn parts costs#	10% discount	list price
Software/Firmware update	included	only upon request

#During PM the whole system will be inspected, if worn parts need to be replaced the client will first be informed.



### Ordering information

Art. No.	Description
MDSM0006	1 year annual service plan for PurePrep 96
MDSM0007	3 year annual service plan for PurePrep 96
MDSM0008	1 year annual service plan for PurePrep 32
MDSM0009	3 year annual service plan for PurePrep 32
MDSM0010	1 year annual service plan for PurePrep 24
MDSM0011	3 year annual service plan for PurePrep 24
MDSM0012	1 year annual service plan for PurePrep 16
MDSM0013	3 year annual service plan for PurePrep 16

